

NAU Graduate

Spotlight

NATIONAL AMERICAN UNIVERSITY



*Meet. Joyce Engen
A.A.S. Medical Assisting
Employed at North Memorial
Bloomington Graduate*

After spending 21+ years as a transcriptionist, I pretty much just got burned out. I was working from home and felt socially isolated. The Bloomington campus was so very close to where I lived (10-minute drive), I pretty much chose NAU without checking out anywhere else. NAU offered the flexibility in the schedule that allowed me to work part-time jobs around my school schedule. I feel excited now about getting up and going to work. The interactions I have with patients and staff really make my day - every day. I have also gained so, so much confidence in myself. I feel like I got a very good foundation to build on, and so my work life has blossomed.

Now at North Memorial, I will work in 13 different clinics to cover long-term absences such as maternity or disability leaves, etc. It's pretty exciting to continue meeting new people and learn so much more! My biggest challenge during my college education was the algebra. I feel blessed that I was able to accomplish getting my degree and then get work soon after graduation. I have been working pretty steady as an MA ever since I graduated. By the time I graduated, I had tested to become a Registered MA with the American Medical Technologists (AMT), and in February 2013, I passed the exam to become Certified with the American Association of Medical Assistants (AAMA). My next goal is to study for, and pass, the limited scope x-ray examination so I can make myself more valuable to my employer and broaden my skills set.