

# NAU Graduate

# Spotlight

NATIONAL AMERICAN UNIVERSITY



Allie Munro, graduate of National American University Medical Assisting Program, is currently working at Dermatology Consultants in Woodbury. Allie knew there would be specialty clinics due to proper coaching from Medical Assisting Program Coordinators Shanna and Joanna. Shanna says, "The moment she heard about this site, she was on the computer researching dermatology and asking both Joanna and Shanna about what skills she should work on, etc. She just went into her externship so prepared. Exactly what a student should do!!!!"

*In Allie's words: "Today, I really stepped up...felt really positive. What I need from you is to let me know if it is enough or if they are noticing so I know I fixed the issues. I will strive to be the best me I can be in the field... I want the feedback. Thanks Allie."*

Her program coordinator, Shanna Lippitt says, "I wanted to write about Allie Munro. I first met Allie my first quarter with NAU. She has always been a very dedicated student with an amazing personality. When it came time to place her in her externship, I couldn't wait. I was so excited to recommend her. There was a clinic that came up who was looking to hire. Both Joanna and I felt Allie would be the perfect fit. She worked so hard. In the exam review class of Joanna's, Allie became a leader. She was not only excelling in her school work but she was a mentor to the other students. Allie always felt confident coming to me about anything. Whether struggling or just to say hello. In the first few weeks of her externship experience, we got some feedback that she was not acting confident. This was not the Allie we knew! We took the feedback and gave it to her and reminded her of how amazing of a student she truly was and that she could do this. This is what she worked so hard for! Allie not only took the advice, but took it and ran. In the weeks to come, she has completely turned around and became a prime example of what every externship experience should be. Allie not only was confident but they hired her before the quarter was even over!!!!"